

COMPANY PROFILE

of

ACS IT SERVICES



ACS IT SERVICES

8 Sekekoenie Street • Aerorand • Middelburg • Mpumalanga • 1055 • South Africa
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<http://www.acsitservices.com> • <http://www.facebook.com/ACSITservices>

1. Business, Administration & Contact Information

- a. Business name:** ACS IT Services (locally known simply as ACS or ACS IT)

- b. Business type:** Private Company / Sole Proprietor

- c. Departments:** Information (*info@acsitservices.com*), Accounts (*accounts@acsitservices.com*), General Manager, Designs & Editing (*monray@acsitservices.com*), Owner, Management & IT Hardware (*andy@acsitservices.com*)

- d. Tel:** 013-244-1781 (Office), 078-283 -8861 (Owner)

- e. Fax:** 086-554-6354

- f. E-mail:** *info@acsitservices.com*

- g. Cell:** 073-242-1658 (General Manager)

- h. Physical address:** 8 Sekekoenie Street, Aerorand, Middelburg, Mpumalanga, 1055, South Africa

- i. Postal Address:** PO Box 11415, Aerorand, Mpumalanga, 1070, South Africa

- j. Banking details:**
 - Bank:** First National Bank (FNB)
 - Branch:** Middelburg, Mpumalanga
 - Account number:** 6232-9877-007 (Gold Cheque Account)
 - Branch code:** 25-06-55

2. Introduction

a. Company History

ACS IT Services was founded in 2010 as a one-man operation to service residential clients after hours. The initial plan was to establish ACS IT in Canada. After working extensively in the IT sector, I then decided to keep this operation local, and started “officially” with ACS IT in Middelburg in 2012.

b. What the company does

My company provides professional IT, Marketing and Design services to the public and commercial sectors, thus our slogan “Professional IT for Digital Lifestyles”.

3. Strategy

a. Vision statement

The vision for ACS IT is to be the trusted brand name for IT services, as well as preferred provider of Marketing and Design services. Focuses for the future is to build a good reputation and solid integrity as service provider in the Mpumalanga and Gauteng area; we draw inspiration from the positive feedback we are receiving from our clients.

b. Mission statement

ACS IT Services has a mission of being friendly, prompt and professional. We pride ourselves in delivering an exceptional service, whether it is to private, public or commercial clients.

c. Economic intent

The economic intent of my organisation is; being profitable whilst being competitive, investing in the future of the company as well as the staff and ensuring that we deliver high-end service at affordable rates.

4. Business concept

a. Business concept

ACS IT Services is primarily an Information Technology company, which specialises in hardware, software and internet technologies. We also provide professional services in marketing for corporate clients as well as design services which includes digital design.

b. Services

We provide hardware, software, repairs, sales and maintenance services on all levels of Information Technology. We also provide professional and personalised services in Marketing and Design.

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c. Business model

The company business model is based on a home-office, and the reason we chose this model was to cut down on unnecessary monthly expenses.

5. Management & Ownership

a. Management structure

ACS IT Services is owned and managed by Andy (the owner) and Monray (the General Manager), with Monray also heading the design department, and one shareholder who is an investment partner who draws from ACS IT financially through profit-sharing.

6. Completed projects & Client list

a. BB Transport Kendal, Mpumalanga

ACS IT Services installed new computer hardware at BB Transport's Kendal site, as well as wireless networking. We also developed a new data capturing system for them, which automated the contractor's packs, which made the process a whole lot easier and faster.

b. Elite Operator & Skills Training, Middelburg, Mpumalanga

We provided Elite with general IT services and the installation of new hardware in their office, and also offered them software and hardware support. We installed a fully wireless network in their office, which made sharing and printing a lot easier for all the staff.

c. GM Geotechnical Consultants, Middelburg, Mpumalanga

We installed a wireless networking system for Mr. Gerhard Mulder, the owner of GM Geotech, and also integrated their email, printing and BlackBerry solutions in the office. We also linked up wireless tablets to their network.

d. Kuqala Transport, Middelburg, Mpumalanga

We installed a wireless networking system for Mr. Erskine, the owner of Kuqala Transport, and also integrated their email, printing and BlackBerry solutions in the office. We also linked up devices to print wireless, and we are proudly their IT Solutions provider of choice.

e. Mbuyelo Mining, Middelburg, Mpumalanga

We sourced and supplied new computer equipment for Mbuyelo Mining, as well as set up email and network sharing on the new equipment.

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f. Elandspruit Colliery, Witbank, Mpumalanga

We installed new hardware, wireless internet and networking for our client as well as setup our client's email and synchronisation. We provided our client with hardware and professional IT services, which made it easier for our client to manage business on the go.

g. Quickstep Readymix, Middelburg, Mpumalanga

Currently one of our biggest clients, who is part of the Roberts Trust group. Not only do we maintain all aspects of IT for the Quickstep company, but also all other family companies in the Trust group including Smokey's Transport, Kruisrivier Lodge as well as Roberts Estate in Clubville, owned and managed by the parent company, The Roberts Trust.

h. Puma Graan & Puma Carriers, Middelburg, Mpumalanga

General maintenance on a call out basis, where we are the preferred IT Solutions provider.

i. Elja Boerdery, Middelburg, Mpumalanga

General maintenance on a call out basis, where we are the preferred IT Solutions provider.

We have also serviced a number of private clients in and around Middelburg, as well as a 2 privately owned guesthouses in the Middelburg. Recommendations or testimonials regarding our services to the public can be read on our official ACS IT Services page on Facebook, our Twitter account or Company Profile on LinkedIn...

We thank you for taking the time to review our business profile.

ACS IT Services

"Professional IT for Digital Lifestyles"